



Animal Health Canada

Member Charter

Our Member Charter sets the standard of service that members can expect from Animal Health Canada and what AHC requires from its members to be able to deliver for them. The Charter is based on shared and complementary accountability and is guided by our Vision and Principles.

Vision

A sustainable agriculture and agri-food sector strengthened by an inclusive industry-governments partnership protecting the health and welfare of farmed animals.

Mission

Animal Health Canada provides leadership in building a collaborative, multi-partner model that clarifies the respective roles, responsibilities and accountabilities of each partner implementing an animal health strategy for Canada, beginning with emergency management.

Principles

1. AHC is a leader in One Health and One Welfare. These two concepts involve the critical intersection of animals, people, and the environment, and underscore our belief in continual improvement of health and welfare of animals, people, and the environment.
2. AHC is an agency of communication and integrity. We are leaders, convenors, facilitators, and collaborators for the farmed animal sector. This means identifying important issues across the sector, bringing together stakeholders to solve those issues, and communicating to the broader community.

AHC COMMITMENT TO MEMBERS:

1. Work with our members on the continuous improvement of the Canadian animal health and welfare system.
2. Undertake actions and deliverables that achieve high standards of animal health and welfare protection and economic risk mitigation consistent with the objectives and guiding principles of the Plant and Animal Health Strategy.
3. Instill a culture of consultation, decision-making and validation that allows for meaningful and open conversations.
4. Adopt a model that responds to and balances member priorities.
5. Promote mutual respect allowing for diversity of views and needs.
6. Exercise the highest ethical standards of conduct and practice fundamental honesty in line with AHC's Code of Ethics and Conduct.
7. Be respectful of members' time and resources.
8. Be fiscally transparent and accountable.
9. Adhere to the principles of confidentiality.
10. Make best efforts to share in both official languages - English and French of equal quality.

MEMBERS COMMITMENT TO AHC:

1. Fully participate in setting strategic priorities, and moving forward on actions and deliverables that achieve high standards of animal health and welfare as well as economic risk mitigation consistent with the objectives and guiding principles of the Plant and Animal Health Strategy.
2. Respect members views and perspectives when practicing candor and honesty to support meaningful discussions.
3. Exercise the highest ethical standards of conduct and confidentiality in support of AHC's accomplishment of its vision, in line with AHC's Code of Ethics and Conduct.
4. Nominate appropriate Member representation from their organizations who can fully participate and engage in decision making to advance the vision and activities of AHC in a proactive, responsive, and timely way.
5. Provide prompt responses to inquiries and timely input into projects.
6. Contribute expertise and resources to the work of AHC as aligned with each organization's individual capacity.
7. Expand awareness of AHC among stakeholders.

The Member Charter will be reviewed regularly with any changes communicated to members.